

1Q 2005 results

Milan, 13th May 2005

1Q 2005: on track with BP 2005-07 targets

- **Revenue growth**: revenues at €171.6 ml +11% YoY (business plan perimeter – BPP*). Actual revenues at €239.7 ml
- **ADSL revenues** at 51% of total access revenues, overtake dial-up
- **Gross Margin**: grows at €86.6 ml (BPP) (51% of total revenues). Statutory gross margin at €106.8 ml (45% of total revenues).
- **EBITDA** at €25.0 ml (15% of revenues) +87% YoY (BPP). Statutory EBITDA at €21.3 ml (9% of total revenues).
- **ADSL users in 5 countries**: over 159K new ADSL subscribers +15% vs 4Q04 (BPP), over 1.2 ml ADSL customers of which 235.000 ADSL customers are unbundled. Total active customers at 5.2 ml
- **Δ NFP**: -22.0 ml in 1Q05, -8.0 ml pro-forma basis

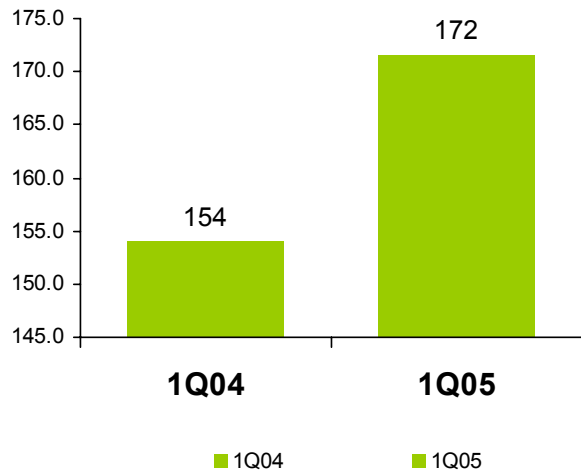
* *BPP includes Italy, Germany, Netherlands, UK, Czech Republic and TiNet IP. “Statutory” also includes France, Spain, Denmark, South Africa, TiNet Link and minor entities.*

Financials 1Q05

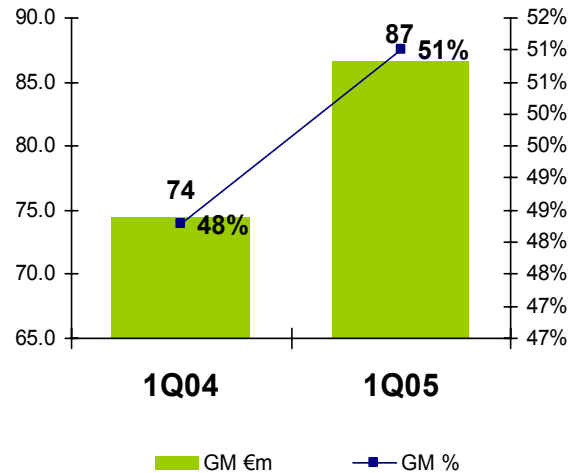
€ m	March 2005 Pro-forma (BP Perimeter)	% of rev.	March 2005 Statutory	% of rev.
Revenues	171.6	100%	239.7	100%
Access	127.9	74.5%	178.0	74.3%
B2B	13.9	8.1%	19.8	8.3%
Voice	21.5	12.6%	30.3	12.6%
Portal	6.3	3.7%	9.6	4.0%
Others	2.0	1.1%	2.0	0.8%
Gross Margin	86.6	50.5%	106.8	44.6%
Operating costs	61.6	35.9%	85.5	35.7%
Sales & Marketing costs	24.0	14.0%	32.6	13.6%
Personnel costs	27.3	15.9%	35.1	14.7%
G&A costs	10.3	6.0%	17.8	7.4%
EBITDA	25.0	14.9%	21.3	8.9%
EBIT	(5.4)	3%	(28.3)	11.8%

Key figures- Significant YoY improvement based on business plan perimeter

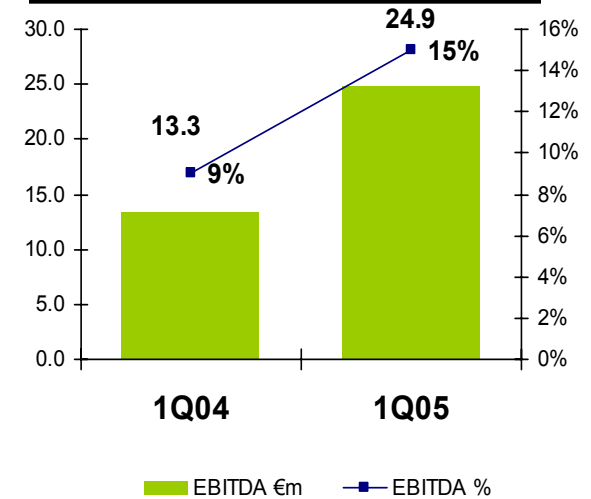
Revenues €ml



Gross Margin €ml



EBITDA €ml

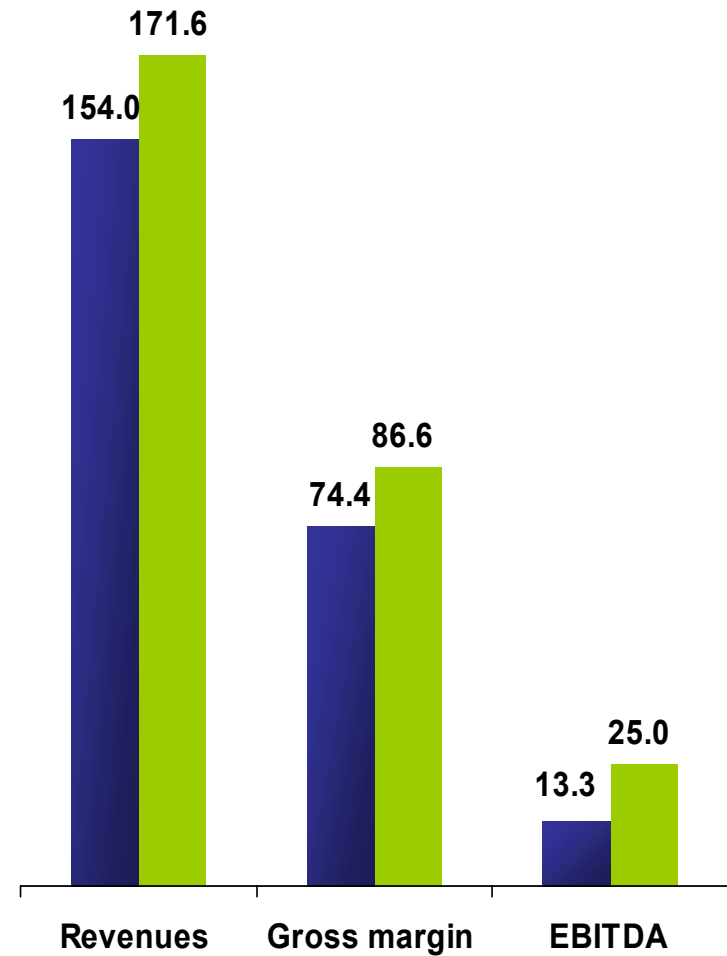


- Strong improvement of operating profitability after disposals
- Focus on key markets leads to consistent EBITDA improvement, consistently with business plan
- Countries sold and yet to be sold represent in 1Q05:
 - €68.1 million revenues
 - -€3.7 million EBITDA

Key financials: 1Q04 vs 1Q05 pro-forma on BPP

■ 1Q 2004 ■ 1Q 2005

€ m	1Q04	1Q05	% diff
Revenues	154.0	171.6	11%
Gross Margin	74.4	86.6	16%
<i>% of rev</i>	48%	51%	
EBITDA	13.3	25.0	87%
<i>% of rev</i>	9%	15%	



Revenues by business line: 1Q04 vs 1Q05 pro-forma on BPP

€ m	1Q04	1Q05	% diff
Access	109.4	127.9	17%
<i>% of rev.</i>	71%	75%	
Business services*	13.1	13.9	6%
<i>% of rev.</i>	8%	8%	
Voice	24.2	21.5	(11%)
<i>% of rev.</i>	16%	13%	
Portal	6.4	6.3	(1%)
<i>% of rev.</i>	4%	4%	
Others	1.0	2.0	nm
<i>% of rev.</i>	1%	1%	
Total revenues	154.0	171.6	11%

* Includes only B2B services (housing, hosting, domain names and Leased Lines) Access revenues from business customers have been included in the access line

Revenues by business line: 4Q04 vs 1Q05 pro-forma on BPP

€ m	4Q04	1Q05	% diff
Access	125.4	127.9	2%
<i>% of rev.</i>	73%	75%	
Business services*	13.5	13.9	3%
<i>% of rev.</i>	8%	8%	
Voice	22.9	21.5	(6%)
<i>% of rev.</i>	13%	13%	
Portal	8.4	6.3	(25%)
<i>% of rev.</i>	5%	4%	
Others	1.1	2.0	81%
<i>% of rev.</i>	1%	1%	
Total revenues	171.3	171.6	-

* Includes only B2B services (housing, hosting, domain names and Leased Lines) Access revenues from business customers have been included in the access line

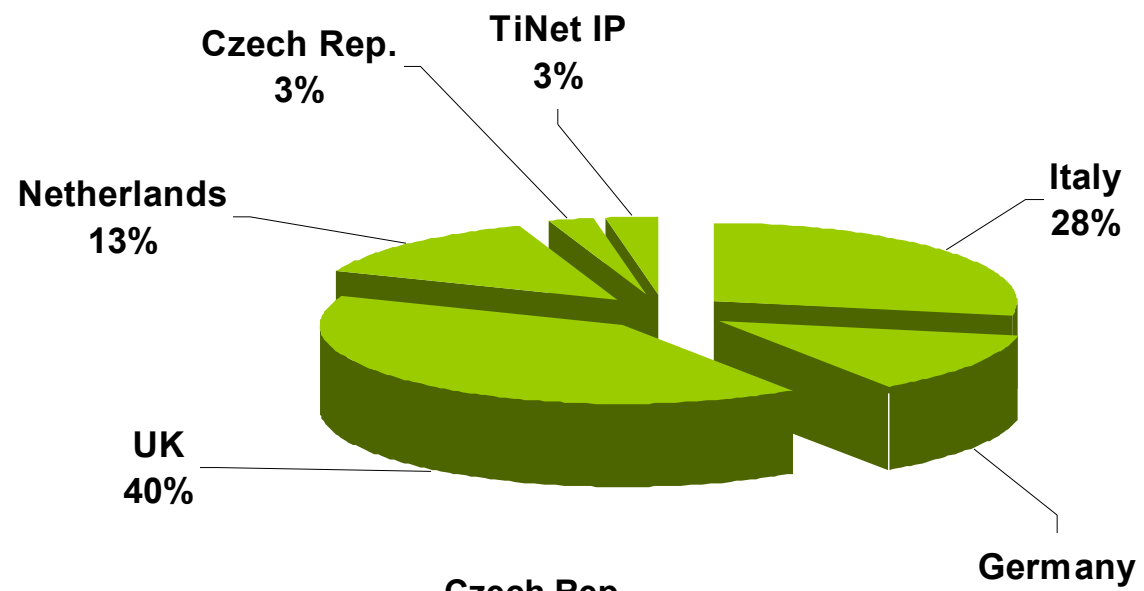
Operating costs: 1Q04 vs 1Q05 pro-forma on BPP

€ m	1Q04	1Q05	% diff
Gross Margin	74.4	86.6	16%
<i>% of rev.</i>	48%	51%	
Sales & Marketing	21.9	24.0	10%
<i>% of rev.</i>	14%	14%	
Personnel costs	27.5	27.3	(1%)
<i>% of rev.</i>	18%	16%	
G&A	11.7	10.3	(11%)
<i>% of rev.</i>	8%	6%	
Total operating costs	61.0	61.6	1%
<i>% of rev.</i>	40%	36%	
EBITDA	13.3	25.0	87%
<i>% of rev.</i>	9%	15%	

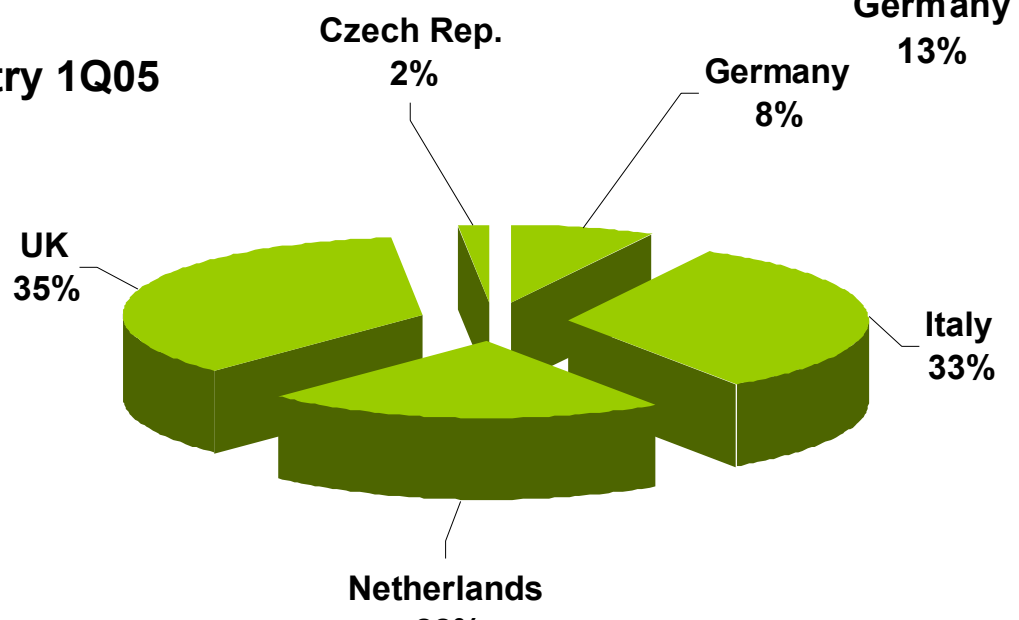
Operating costs: 4Q04 vs 1Q05 pro-forma on BPP

€ m	4Q04	1Q05	% diff
Gross Margin	83.6	86.6	4%
<i>% of rev.</i>	49%	51%	
Sales & Marketing	17.5	24.0	38%
<i>% of rev.</i>	10%	14%	
Personnel costs	27.8	27.3	(2%)
<i>% of rev.</i>	16%	16%	
G&A	10.7	10.3	(3%)
<i>% of rev.</i>	6%	6%	
Total operating costs	55.9	61.6	10%
<i>% of rev.</i>	33%	36%	
EBITDA	27.7	25.0	(10%)
<i>% of rev.</i>	16%	15%	

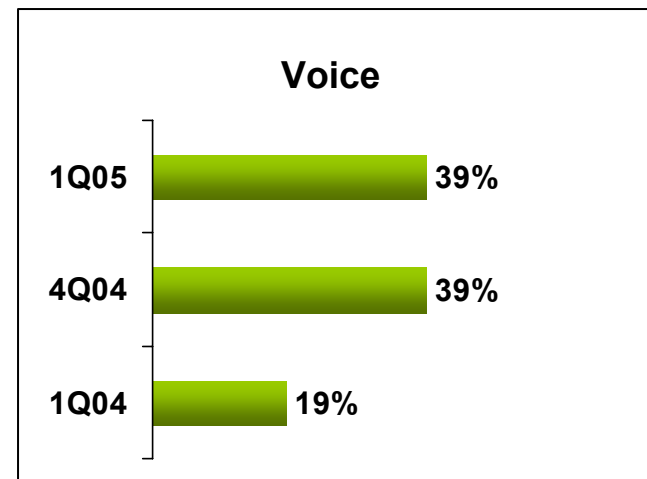
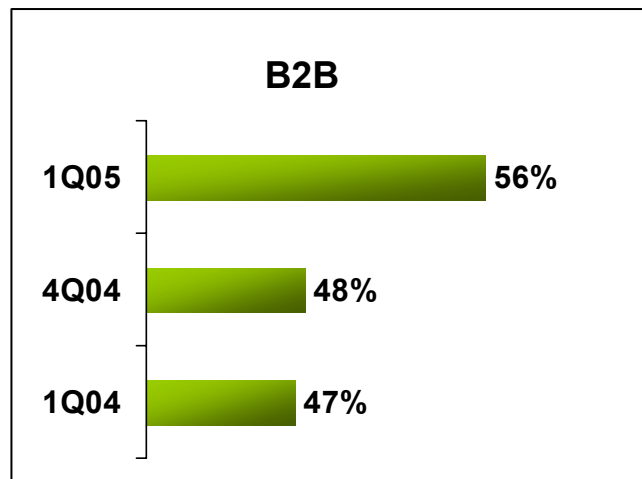
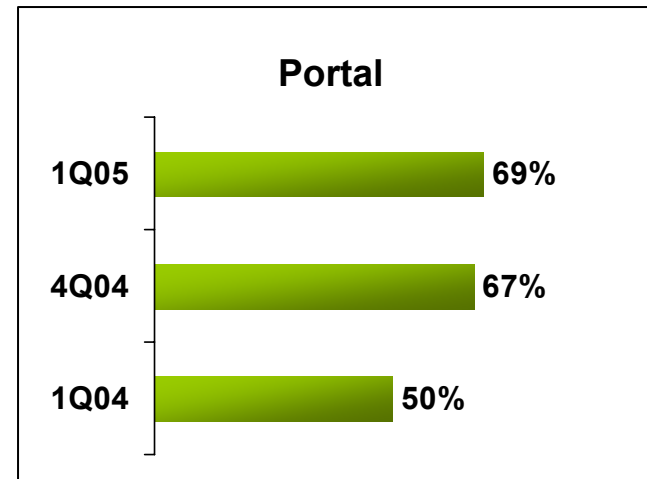
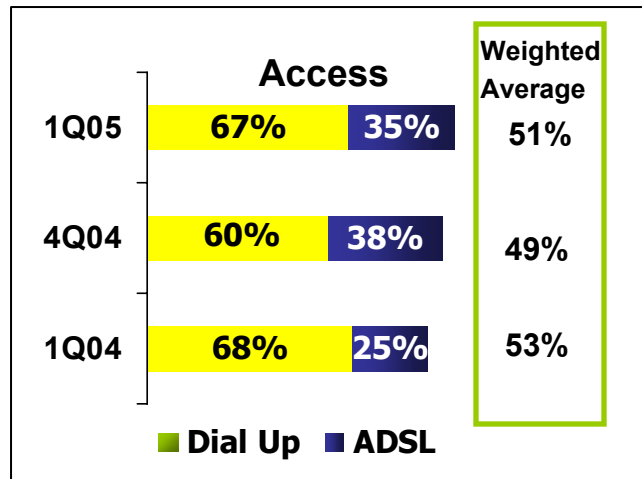
Revenues by country 1Q05



EBITDA by country 1Q05



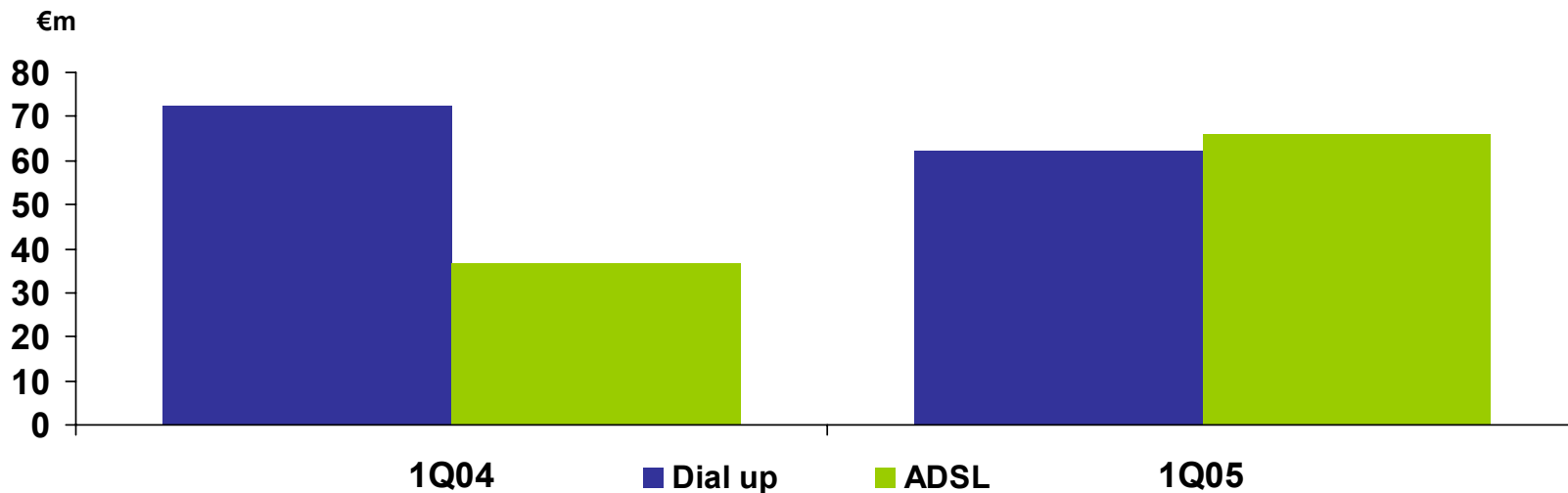
Gross margin by business line



Access revenues - Pro-forma on BPP

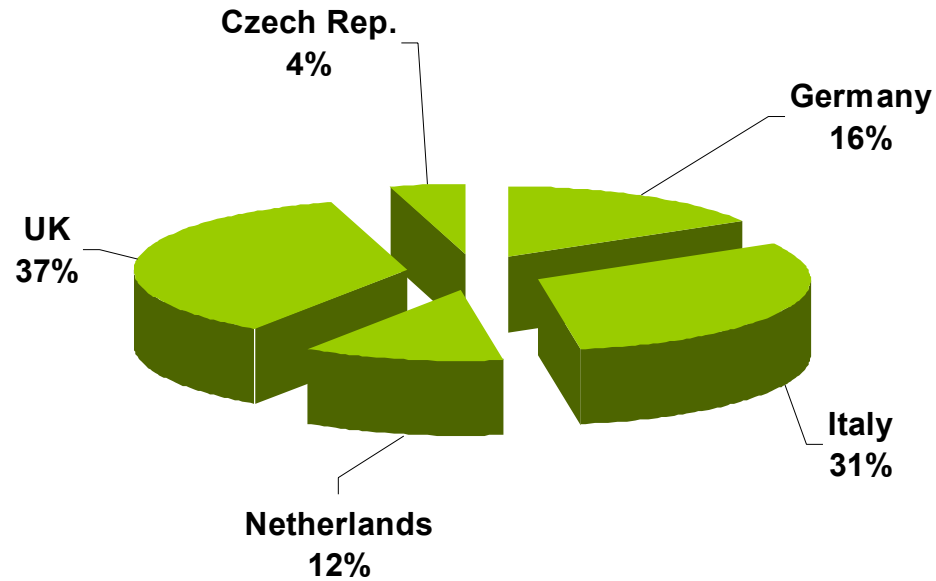
€ m	1Q04	1Q05	% diff
Dial up	72.5	62.1	(14%)
<i>% of access rev.</i>	66%	49%	
ADSL	36.9	65.8	78%
<i>% of access rev.</i>	34%	51%	
Number of ADSL customers	796,316	1,213,577	52%
Number of ULL customers	94,801	235,000	148%

Access revenues: Dial-up vs Broadband

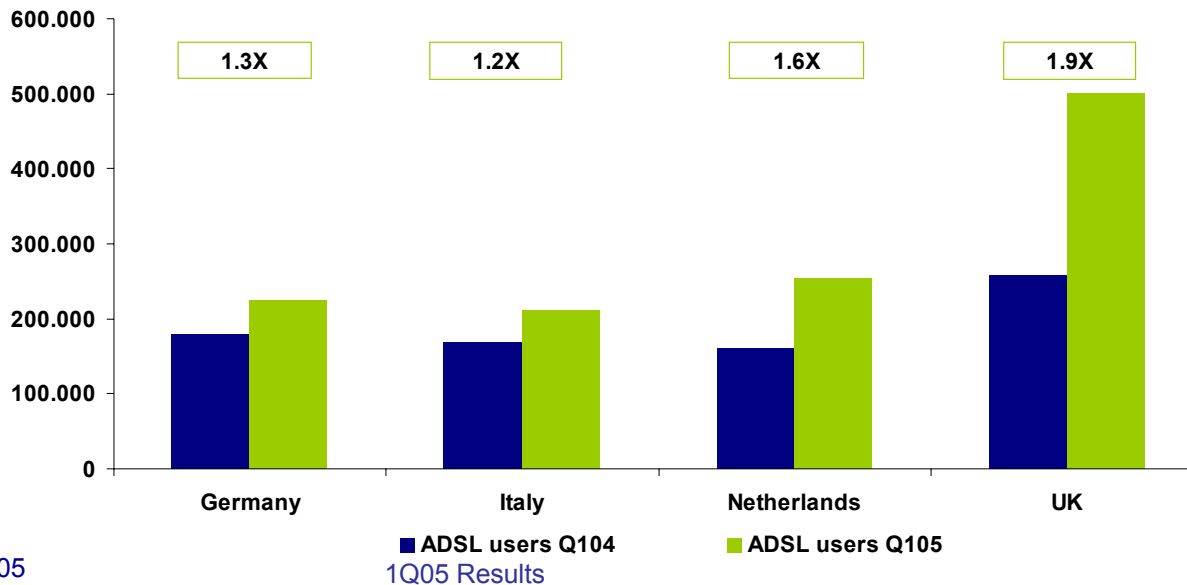


Total active users 1Q05

5.2ml
customers:
1.2 ml ADSL,
4 ml active
dial-up



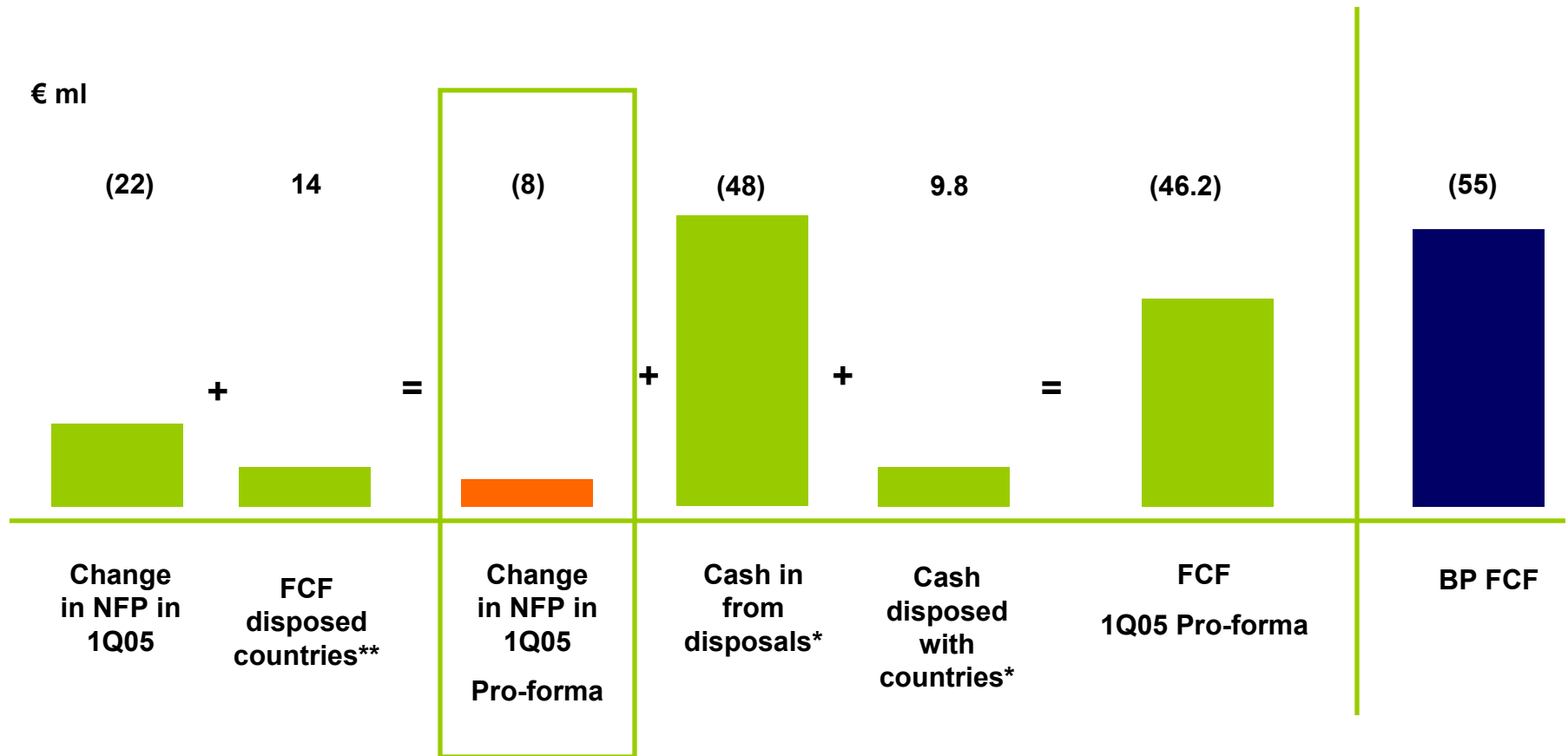
ADSL subscribers' growth by country



Evolution of capital structure

€ million	December 31, 2004	March 31, 2005
Cash	128.4	112.3
Other financial assets	75.8	67.9
of which		
<i>Escrow account</i>	25.8	27.7
<i>Tax receivables and other assets</i>	49.9	40.2
Total cash and other financial assets	204.2	180.2
FRNs 2005	250.0	250.0
Convertible 2006	209.5	209.5
Others	0.4	-
Total bonds	459.9	459.5
Long Term Loans	36.5	46.0
Bank overdrafts and S/T lines	25.7	19.1
Total bank debt	62.2	65.1
<i>Leasing</i>	<i>41.7</i>	<i>37.2</i>
Total financial debt	563.8	561.8
Net Financial debt	359.6	381.7

Free cash flow reconciliation



* Denmark and S. Africa

** Includes France, Spain, TiNet Link and *minor entities*

2005 year-end targets confirmed

- Turnover of over €800 million, +20% YoY
- EBITDA in excess of €100 million
- Over 1.8 million ADSL customers
- Capex at 12% of revenues

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